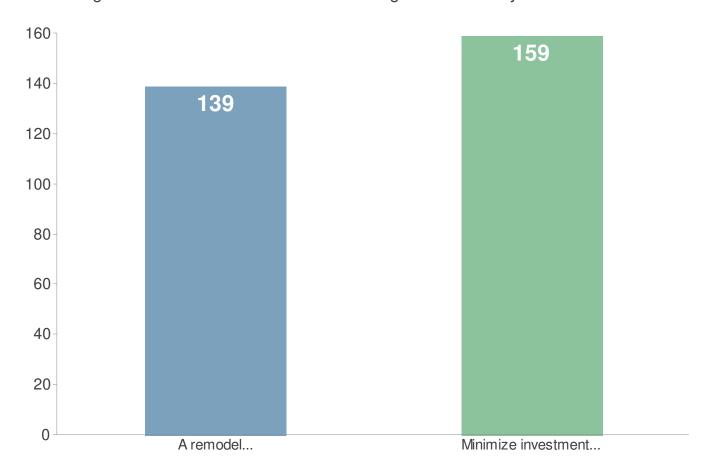


## 2022

Report for **Years resident 1-5 years** (includes 309 respondents)

The Village Center Café is in need of remodeling. What would you recommend?



## Comments for 'The Village Center Café is in need of remodeling. What would you recommend?'

Update equipment as needed, why remodel?

New and larger TV inside cafe.

Cost could be defrayed by serving breakfast earlier and more often. Cost should be defrayed by serving limited buffet dinner. Th-F-S-S

Hire more people to enable seven days a week. Permanent Tiki Hut October - May.

Given a nice, modern update if practical.

If reasonable pay back, needs better seating inside/outside.

It needs to be modernized and enlarged.

Wasn't it just updated (painted, new equipment)?

Need more information on remodel details to answer this question.

Already very nice!

The remodel should not be extravagant, keep it within a reasonable budget.

Instead of closed in restaurant, make it more of an open-air bar/grill.

Love the cafe.

While remodel is underway, expand use of Tiki Hut.

Always need upgrading to stay operational. Great amenity.

### Comments for 'The Village Center Café is in need of remodeling. What would you recommend?'

Get upgraded Wifi at the entire Village Center complex. We like it as it is, quaint, good food, color, local. Smaller is better. What needs to be done, be more specific? We love the Cafe and visit frequently. It is charming but needs a facelift. Expand service to 7 days all meals, this is the best amenity offered. In addition to space, acoustics need consideration to reduce noise. Are we talking "IOM". Not a very good question. Nice amenity. Both options could be accomplished by prioritizing upgrades. Does the local health dept. think we need a new kitchen? Kitchen too small. Nice amenity and should be kept up and nice, an asset to the community. Expanded coffee bar, open restaurants on Sundays. Cafe is fine in appearance but a bit pricey to be a regular. Yes, keep current, looks outdated. Prices are high enough, full remodel would result in higher prices. Cafe should remain operational during any remodel - small updates. Cafe decor is dated and should reflect the Village Center improvements. Seems nice enough, I like eating there. How long will you close Cafe! Bathrooms closed all summer and last year. Make it bigger! What is wrong with it? What remodelling does it need? Poorly written question, If we vote remodel will cafe not be operational? Important for the kitchen to have updated equipment if they need it. I would sacrifice open time for a much nicer cafe if needed. Improve in stages with the kitchen first. Please offer some vegan plant based options on the menu/specials/activities. Nothing exists right now for residents and guests. Want to go to eat regularly but can't as there are no vegan options - no egg, no cheese, no meat. Vegan burgers/hot dogs, pasta dishes, etc. Lighter and brighter. Great staff and food but needs a facelift. It's one of our most valued amenities. We use it weekly. In phases without completely shutting the cafe down and NO gym closing! This is a great place to dine. Keep it great and fresh. Everything inside needs to be updated. No need. It looks fine for the business it gets. The place looks outdated and dirty looking. I don't use because of limited vegetarian options. We would want more info on the updating. This is a valuable asset.

More table space and menu changes.

I think it is fine as it is.

Do not use it.

### Comments for 'The Village Center Café is in need of remodeling. What would you recommend?'

Personally, I love the cafe. If the equipment requires updating it can be done without disrupting operations.

Keep open for breakfast options.

It would be wonderful to have it updated in a restaurant style setting.

The food is great but would like more selections.

Put out and put away liquor every day!! Has to be a better way.

We love and support the cafe but it's in serious need of updating.

Appearance is fine, update equipments and add pesticide free, non GMO, organic healthy food and beverage choices, which are sugar and caffeine free (Pelligrino) please. Additional waiting staff.

Love using this amenity. Would enjoy it being all that it could be.

Kitchen needs to be extended.

Love this amenity. Outdoor seating is often filled, especially Friday evenings.

How about just a "brighten and refresh" instead of a full remodel?

Develop budgets with 3 different cost options for community vote.

Low cost cosmetic facelift. Light coloured paint of walls and bookcases. New furniture.

VCC has excellent food and staff!

Sub lease to independent contractor and let them remodel.

Should be run by a sub-contractor.

Improve the food service and menu.

But what are the costs?

Not sure how the kitchen is currently outfitted with equipment however the dining room interior is quite darkly themed (dark woods, etc.) - would be nice to have it lightened up/modernized a bit with a coastal theme (lighter colors)

If kitchen equipment needs updating, do that. Major issue is insufficient staff.

Expansion of this amenity to serve as a gathering place for residents

My family loves the cafe as it is. It has its own special feel to it when we dine there.

Without specifics how can someone make any other recommendation.

Only because remodeling might have it closed for an extended period of time.

we really appreciate the cafe. I think a modern facelift would greatly elevate the experience. Something modern and fun.

Would be helpful to understand the specifics of what is needed to keep the facility competitive and operating efficiently.

Reinvest only if currently profitable. Eliminate food services if not profitable. If investments are supported add wind curtains to improve outdoor dining in colder weather

Structure the remodel to take place over 3-4 years so outside funding is not required and increases to assessments are kept to the levels already shared.

Perhaps sublease to private business - perhaps the new location for the Green Lion or others.

Do it right the 1st time!

The remodeling should be funded by the revenue generated by the cafe. If it does not produce enough revenue, consideration to what it serves should be made.

Add second bathroom

I have no knowledge of the kitchen equipment, however, some tweaks in the tables so that larger groups could be accommodated without separating them would be great. Also, as an early-to-rise community it would be nice to have a cup of coffee or tea before 11 AM.

If you upgrade the facility, then are you raising the rent? If so that's another cost transferred to the residents, I. Addition to upgrading the facility. If the rent goes up so do the prices.

Needs complete modern makeover - better seating-more windows- expand seating

### Comments for 'The Village Center Café is in need of remodeling. What would you recommend?'

The inside dining portion and library are too small. The tables are way too close to the library shelves. I have several times stopped by to get or return a book and have not been able to get even close to the bookshelves due to patrons dining so close to the shelves.

Add Self Service Devices like soft ice cream such as Peachway.

It is very good as it is

A remodel is not going to draw more sales. Excellent food and service at reasonable prices is more important.

Needs a remodel, but hate the idea of doing without the Cafe for several months. It needs to be a quality, QUICK remodel, with good planning and a good contractor, it can be done! We had our kitchen gutted and remodeled, including changing the footprint, in just over 3 weeks.

To be honest, we usually eat outside so can't comment intelligently on the full remodel vs. light remodel.

We enjoy eating at the cafe. Food was good and nice option

Cafe is supported by Grand Haven but profits benefit a company - it isn't open when most people would like to go - did not negotiate new contract when we had the chance even through we spent the money for RFP but did not compete. This Cafe should be considered for shut down and that should have been on the survey - too many complaints - firing good workers, not open popular days/hours, reduced portion sizes, higher prices etc

It seems all updates go on and on without completion. Consideration should be made to keep the Cafe functioning when and if remodeling occurs.

Actually think it's fine for what it is. As long as the kitchen is efficient and functional for the staff

I love the village center cafe as is

I enjoy it often, as is.

Unless the cooking area is in need I am satisfied with the current arrangement.

Needs a better & more functional layout. Better management; weekly menu too repetitious, staff needs better training

Redesign so less wasted space, BIGGER BAR area, even expand utilizing some of the outside area. This should be an area to bring together residents, so if we have to spend more it will be well worth it. Combined this with enlarging the Community Room so they complement each other. Like a bar area in the room that can be accessed by the bar staff directly...could be used as another eating area when the room is not in use.

This question is not very clear in it's intent. Since the potential clientele and revenue is always going to be limited, investment should be made accordingly. (There are many worse things we could spend our money on, however.) Open the side window facing the pool for walk-up access. Pizza would be a good addition.

Bring it up to date. Currently it looks like a 70's coffee shop. Bring in comfortable sitting areas. Get rid of the books and unusable window seats. Keep the patio.

The chairs in the Grand Haven Room in the Village Center are very old and dated. Those need to be updated.

It is currently dark and sorely dated. Bookcases should be removed. Needs to be more modern, airy, light and open.

We think it would be wise to invest in new kitchen equipment if it is in need of replacement, rather than cosmetic/decorating improvements.

Outdoor use of space is very popular now so focus on what it takes to keep that equipment functioning

The Cafe is a major hub for community social interaction. Treat it accordingly.

I think it's fine as it is. We think the food is a little expensive, given that basically, we own it.

Needs an update for a more current look/feel.

also add breakfast hours and afternoon coffee service

Since it took so long to do the bathrooms, a complete remodel may not be cost or time effective. Valuable staff may be lost...

Increase the kitchen size and update tables on the outside.

This ia a valuable amenity to GH residents and it should be comfortable and updated for the staff, both front and back of the house.

If you close to remodel then there should be someone else in Grand Haven to get food while they are doing it.

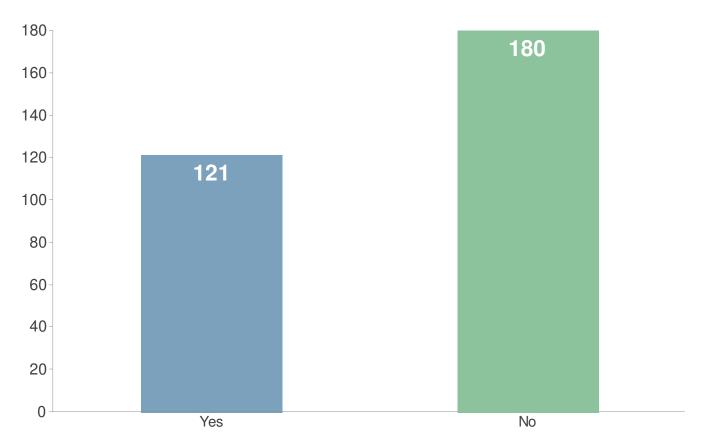
Especially new outdoor furniture

### Comments for 'The Village Center Café is in need of remodeling. What would you recommend?'

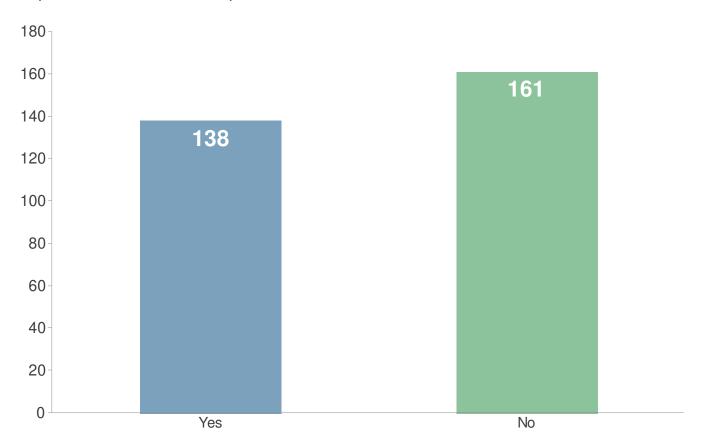
The cafe is nice but somewhat out of date. Upgraded indoor and outdoor seating would be a great improvement. Also, a high priority should be to have restrooms that can accommodate caregivers. The current situation with only communal restrooms in public area is out of step with the need. Accommodating people with special needs will improve utilization of the cafe and all public areas and provides a dignified setting for our residents and visitors.

redecorate, but would be nice if you could put a bathroom in close...maybe in the grand haven room

Would you support investigating the creation of a separate path where bicycles and other personal conveyances can be used?



Do you believe that we need more security coverage, improved resident access capabilities, off-hour street patrols or other enhanced features?



Comments for 'Do you believe that we need more security coverage, improved resident access capabilities, off-hour street patrols or other enhanced features?'

Street patrols.

Print is too faint to read

The walkway into Wild Oaks is wide open. It should be secured, it invites non residents.

Off hour street patrols way too expensive, security guards need training.

Gate access needs tightening.

Website access for residents to enter vendor/guest information. Modernize call boxes. Allow cell phone remote gate control. Rover at night.

Not yet.

Residents should be notified by email or phone if there is any security problems throughout the community. Residents should have a system available to them to input name so person/company coming to their home for appointment.

Our entrance gates are antiquated and breakdown too frequently. The gate once landed on a friends car.

Sometimes front gate gets backed up. One service company was late arriving because it took 30 minutes to get through the gate.

Would recommend better guest gate access options.

On occasion I do see patrols, especially where they are working on completing newest condos but not often enough. Not unless defending police becomes a problem for us.

## Comments for 'Do you believe that we need more security coverage, improved resident access capabilities, off-hour street patrols or other enhanced features?'

Make clear that the North and South Gates are for resident access only. Signs should direct visitors to the main gates. Install fence from end of current fence to the ICW along north perimeter of North Park Village and The Bluffs.

Allow gate control to any cell phone.

Man guard stations at all gates during peak hours and add cell phone access at gates.

Should be able to access developments by calling cell phones.

If crime is increasing, yes. If crime is not increasing, no.

Patrol would be good, mobile.

Gate security is very weak. Just about any business can talk their way in. Happened to us twice in 12 months, salesman uninvited ringing doorbells. Need automated system to arrange for owners guests for all owners with any area code.

No opinion. Have we had problems?

Please allow cell phone gate access. Most do not have landlines.

Provide guards at all three gates.

We need guards in Wild Oaks entrance.

Need easy access system for frequent guests.

Gates often left open (North Gate). Guards let cars in without security checks.

We have witnessed vehicles obtaining access to GH without proper approval. Non residents should not be allowed on bikes either..

Would be nice if we had security drive around at night.

Enforcement of speed limits, if possible.

Wild Oaks needs someone patrolling.

Security at gate in Wild Oaks is inadequate. Anyone can walk or ride a bike in.

Unless there is a current crime problem I am not aware of.

Would be nice to be able to access camera views.

The Crossings Cafe is sub par. Can't hear incoming messages, sometimes security doesn't always answer, gate is not as responsive as other gates in Grand Haven.

I didn't move here to be in a prison environment.

Too easy for strangers to enter.

Access issues at North and South Gates.

Should be able to use cell phones to allow guest access and not forced to get a landline.

Updated gate access system for Wild Oaks!

Sometimes the gate is stuck up at the South entrance.

All entrances should be gated as in the crossings. Limit access for pedestrians and vehicles.

I think we just need security guards to call and be more strict with letting visitors through the gate.

Line for guests and vendors sometimes backed up onto Colbert Lane.

More lights. The deer.

Resident access options, possibly security cameras at gates and entry walks

Ask again in a year or two.

1) Improve the gate call box as difficult to see the numbers/read the screen. 2) Make the gate access available via a cell phone.

Gate security is NOT security as anyone can get in. Security needs to be a focal point in Wild Oaks. Have a short-term fix whilst reaching long-term goals.

It is extremely easy to get into Grand Haven.

Cameras at the gates?

Comments for 'Do you believe that we need more security coverage, improved resident access capabilities, off-hour street patrols or other enhanced features?'

Absolutely as 70% of drivers speed and run through stop signs.

I think some of the guards are very lax - they don't always write down the name of an individual you have given clearance for.

We feel safe.

Just improve the notification for guests to summon the guard. The location is missed by guests who are already at the gates but have missed the stand.

South Gate.

Cameras will work.

Although it is a safe community, the control to access this area does not work efficiently. Placing bumps on the road may improve speed of certain cars/trucks.

Gates are often stuck open. Easy pedestrian and bike access at gates. Gate access for visitors is terrible as guards are too busy to effectively maintain security. Improve N&S Gate, visitor access to help the guards. Guards are not trained. They use poor judgement, i.e. giving access easily with no care.

The gates should be able to be accessed by cell phones. Get out of the dark ages!!

Allow cell phones to be used to let guests in. We should not have to have a landline.

More secure gate access and street patrols.

Access to individual gates so we can allow guests to come in.

We regard Grand Haven as extremely safe.

I am mixed on this since I have installed my own security system.

It would be nice but not sure of the benefit.

Outside vendors need to be prevented from door-to-door solicitations.

North and South Gates should be updated to allow those of us without landlines to be able to let our guests in.

It's very easy to walk into GH.

Yes for gate at Wild Oaks.

Only thought as population increases in PC to add security cameras to cover South and North Gates so that the main gate personnel can keep an eye on any suspicious situations. I would not place them anywhere else - not healthy and unnecessary.

Often South Gate's barrier is up as broken. Need cameras for non residents, pedestrians, cyclists accessing from Colbert Lane.

Cell phone gate access.

Can have a active neighbourhood watch.

Need security guards at all 3 gates and fences on the side to prevent outside non-residents from coming uninvited into the community.

Gates need to be more dependable. Cell phone access should be implemented.

Thefts are becoming a problem, strangers, etc.

Please address and enforce the city's overnight street parking ordinance.

We don't need more camera's because you don't look at the footage.

We do not need additional security or off hour patrols. We need the ability for residents with cell phones to buzz our visitors into the gates. The community needs to modernize, even landlines are VOIP.

Pedestrian entry should have a locked gate. Wild Oaks needs a electronically manned gate like the Tidelands community has. Guest entry requires driver licence and there is a cross bar and 2 gates that open, allowing only one vehicle to enter at a time.

Yes, all of the above included cell phone access to un-manned gates plus piggy back entering. I have also seen motorcycles enter North Gate through walk through. This should need clicker as well.

Cars operated too fast - dangerous for people and pets. This is especially prevalent on Eastlake Drive.

Off hour street patrols, guard shack for Wild Oaks

Comments for 'Do you believe that we need more security coverage, improved resident access capabilities, off-hour street patrols or other enhanced features?'

I recently witnessed a vehicle waiting to enter the Crossings at the phone box, and as I exited and was approaching Colbert Lane, that vehicle quickly ENTERED through the EXIT gates. Also, at times the South entrance resident gate arm is already open and stays open even after using the clicker.

Our system is very outdated, especially the gate remotes and the dependency on land lines which many people no longer use.

yes to improved resident access...upgrade gate control system. No to the rest.

Address Wild Oaks Gate Access/Security

I mean it would be nice but, not needed. I would like a better gate system, like every now and then I drive my motorcycle and don't have the gate fob, I end up waiting in line for sometimes 30 minutes because we only have 1 gate with a guard and they won't answer if you call from other gates

We need to improve the access to the Wild Oaks community. A system that calls the resident's cell phone to announce and allow access is desirable.

Gate arrangement at Wild Oaks needs some improvement vis a vis guest and vendor access. Ability of residents to use cell phone to allow guest access would solve a lot of issues.

I dont know about 'need' but i would be willing to pay more for an increased patrols.

Need to access Wild Oaks utilizing cell phone numbers for residents. Also need to address gate entry issues at Wild Oaks entrance where vehicles tailgate resident vehicle to gain entry. Also need to improve fencing at Wild Oaks entry to keep random walkers and bicyclists from entering the neighborhood without oversight.

Coordinate patrols with the FCSO, NO private security funding!

I think we only need to improve resident access and controls to eliminate those who are not residents or contractors from having access to our community. Our community is already a low crime zone so I do not think we need patrols or other security functions.

Improved Gate system for Wild Oaks.

As of now, we feel safe with the current model. The things noted in the question should be improved or increased based on the need.

With so many homes now equipped with doorbell cameras (at a minimum), a community security board should be created to solicit and socialize any video footage that neighbors might voluntarily provide to support a neighborhood watch program.

The gate in wild Oak is outdated and does not work well. Security in wild Oak and gate access needs improvement. .

I think it would depend on the number of crimes reported here.

Wild Oaks needs major overhaul of the security. The gate needs improvement and the amount of strange people in the community is concerning. Also the walking/biking entrances should have gates with codes for resident access ONLY. The amount of bicyclists in the community that do not live in the community is also concerning as you don't know why they are here.

Designate one entrance (South) for contractors with guard that can check them in. Replace North Gate with iron gate like Wild Oaks with the ability for visitors to call residents cell phone.

Visitors/guests should be able to access the north and south gates with our cell phone consent-main gates gets backed up to the street sometimes

Anyone can walk or bike into Grand Haven at any of the gates. We are supposed to be a gated community but are wide open to anyone. That makes no sense! Please close the entrances to ALL non-resident traffic and make visitors with cars check in the main gate. We need better security. Subject to cost, maybe we need all the gates manned 24/7. The security guards often let people in without contacting the resident to see if they are expected. We personally experienced that lack security when we were home shopping in Palm Coast.

Security a big reason we purchased a home here

The roads are not wide enough for traffic going two ways and service vehicles. Drivers need to slow down and be fined when they ignore the situations.

What for? You have extra money which you are seeking to spend for no benefit for the owners?

Wild Oaks need more security

Sometimes the gates don't open right away when you press the controller. Street patrol would be nice.

Comments for 'Do you believe that we need more security coverage, improved resident access capabilities, off-hour street patrols or other enhanced features?'

The north and south gates to the main GH community need to be addressed. I have had contractors drive right in through the south gate and tell me it just stayed open or someone opened it for them. I would estimate the gate stays open after we drive through about 25% of the time. (south gate) I think gates like Wild Oaks would be more effective than the current lift gates. Cyclists and pedestrians can use the sidewalk and access GH any time of day or night. That could also be addressed.

The systems are lax, too many observations of 2nd & 3 Cars in line crashing the gates without registering

update phone system to allow for cell phone approval

Either allow overnight on street parking for our guests or make it easier and faster to get parking permit for Creekside parking lot. CDD is not responsive enough for overnight parking permits.

Right now, NO. To be readdressed in the future, yes, if necessary.

We feel very safe in Grand Haven. The streets are pretty well lit at night but some underlighting in some of the darker spots on the pathways would be a nice way to add beauty to the area and make the paths even more safe at a relatively low expense.

Gate system at Wild Oaks: DOES. NOT. WORK. For example, today the visitor gate was open, and the phone was loudly beeping. Cell phone access is needed as well as other improvements. The problems occur so frequently that visitors and vendors must tailgate into the community on a regular basis or enter through the exit gate. Basic gate security is a major CDD responsibility, and this is a failure.

Need fencing to separate Waterfront Park from GH especially with its popularity and planned expansion. Enhanced security for all GH residents by not allowing Arts Foundation or any other outside organization/individual to control unmonitored access to GH. Turtle Trail needs to be removed from within GH - no other gated community allows unfettered access to the public - it is a gated community and the turtle should be moved outside of the gates.

There should be security cameras at all entrances from Colbert and exits to Colbert. Perhaps they already exist. Gaining vehicle entrance to Grand Haven is much too easy. It is my understanding that keeping unwanted intruders out is a problem since our streets are apparently open to the public.

Answer based on assumption that license plate readers exist at all entrance locations. Access to gyms should be by card reader. For those without a landline, instructions should be provided on how to use google talk for obtaining a local number and opening gate for guests to reduce guard time intervention (or a system that allows the resident to use a cellphone).

Perhaps but I would consider key camera spots monitored by the main gate. Our main three gates are adequate and evenly distributed. The crossings and wold oaks should be fine with what they have.

Question is vague about off-hour street patrols. Who would conduct them and how they would be conducted

If need was identified, I would notbe opposed

The gates (three of them) need more prominent markings. North, Main and South. Also can google be notified to lead people to the main gate. Family and heck even vendors get confused. I have received many calls from contacts that they don't know how to get in. Lets fix this, its an easy one.

Thankfully its a safe community.

Security and safety are my most important concerns in this community. The card access gate at the South Gate does not seem adequate to keep people that do not have card access to our community out. I have had people zip in behind me when I have used my card. I do not know if I can confront them or they had a card that allowed them to zip through with my access. I have had 'Uber" delivery drivers argue with me to let then in when I repeatedly told them to go to the Main Gate down the road to get in. I don't feel like it is safe these days to argue with irritated drivers and would prefer that our 'Gated' access handle this. Other gated communities seem to have larger, wrought iron gates to deter people from getting in. Is this something that we should consider? Also, the Intracoastal walkway could have additional security cameras for a safer area.

Leverage technology if some residents feel less secure. Access to amenities needs to be 24x7 with cards access. Cards provide better security and you can gather VALID data on usage. Off-hour street patrols, really? And what are off hours? You asked this because there is data supporting off-hour street patrols? What do you mean by "Other enhanced features", cameras? Not sure I want big brother just because someone else "feels" unsafe. If we need patrols or cameras, then I am looking for another place to live and those that feel unsafe should be too.

Comments for 'Do you believe that we need more security coverage, improved resident access capabilities, off-hour street patrols or other enhanced features?'

We are in a very low-crime community. Access into the neighborhood is very porous and not easily improved. (multiple gates, unfettered pedestrian access, intracoastal waterway access) Most people have security systems installed. We feel the best chance of improvement for minimal cost is to promote the neighborhood watch concept. Encourage people to get to know their neighbors and "see something -- say something".

Maybe in future off-hour patrols could be needed

Not at this time but it is something that should be monitored

Yes to improved resident access. Access should be opened up for cell phone use and app as many residents don't have or want a house phone.

too many speeders.

Unless there is a marked increase in crime such as home break-ins, I do not see a need for increase security and associated costs at this time.

Definitely need to get the cell phone access at the gates to be operational. That would greatly reduce not only the bottlenecks and inconvenience at the main guard gate- but also the frustration that navigation directions always direct the folks to the gate closest to the address and they can't use it if the cell phone feature is not activated. They then have to figure out what to do next. Also, we always have to spend time instructing folks to enter the gate across from Grand Living Realty (put that address in their gps)

Ability for residents to buzz in guests/visitors at the South and North gates with the use of a cell phone.

The security clearance line at the middle (main) gate is often 5+ vehicles. Staff the south gate to ease the flow. That would also minimize the risk of people tailgating into the south gate to avoid getting a security clearance (we have observed this behavior).

I would like to see the gate access enhanced for cell phone calls to residents for access.

Need more security around community and all gates

Let me say I feel safe! However, we need to clean-up the visitor access process at gates. When I call the gatehouse to inform I have a visitor, how do they now it is me, the resident? I never see the guard ask/check the visitor ID. Cars follow Owners through the North/South gates and drive away. We seem to have the physical control, but not clear on the policy and execution to keep our community safe.

Would be nice to have traveling security in the evening.

Security at the South gate - 9am - 10pm

Off-hour street patrols, especially during the months many residents are away would be nice to have.

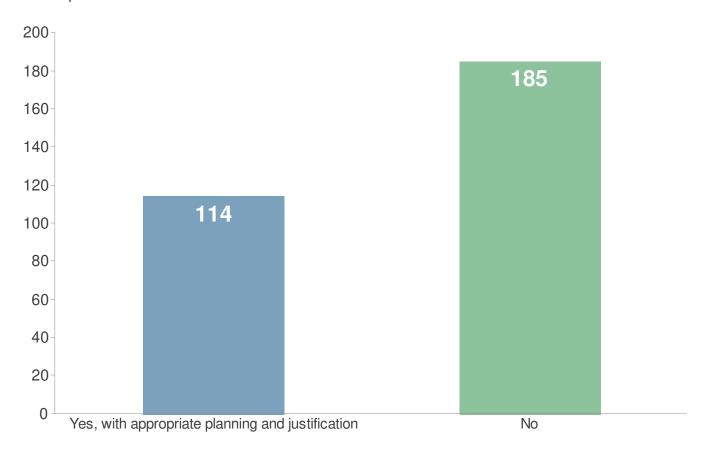
I live alone with family within 15 minutes. It would be SO helpful if my daughter could have her own entrance beeper. Having recent, unexpected surgery, there were several times it would have been a great help if she could enter from the unguarded gate. She is a security cleared teacher, but it would be reasonable to require a security screen for this. And not to be used for a cleaning lady, etc.

It would be nice to have someone or security driving around our neighborhoods daily and night

Would like to see the South Gate manned.

Upgraded security would be appreciated. We should have the ability to allow entry through smart devices.

Do you support expanding our facilities to accommodate more clubs, meetings and workspaces?



# Comments for 'Do you support expanding our facilities to accommodate more clubs, meetings and workspaces?'

This is worded for you to only get the first response!

I want to have 2 gyms. Do not need another meeting room.

If usage warrants.

Do we have an influx of clubs that we can't accommodate at this time?

Enough infrastructure in place and keep community quiet.

Possibly a larger facility to accommodate a large number of people. Possibly rent out for parties to help cost.

Only with Grand Haven residents not outside people. Encourage more clubs.

Gym needs attention for equipment and size.

Why more walk spaces? Are we building a fiefdom?

Not at this time.

Facilities not being fully utilized now, slowly expand.

A hobby room would be great.

As long as it is for the community and offices for the CDD and HOA use.

Is there a need for this? Do many clubs, meetings and working areas get turned down?

Especially would like to see space where residents can gather.

## Comments for 'Do you support expanding our facilities to accommodate more clubs, meetings and workspaces?'

Depends on specific projects and costs and benefits.

Don't know of any clubs at Grand Haven. An art club for residents to be creative and their well being. Don't want anymore building but a database that shows a resident's interest to start clubs would be good.

We need productive people here!

Maybe but do NOT close Creekside Gym!!

None needed now.

A work space(s) would be nice.

Absolutely, this is a growing community and with more people we need more space.

No more croquet.

Everything is fantastic now. Beautifully run. But if need to expand then I am for it!

No to oaks!

Lets improve on what we have.

More parking is needed at Waterside, both sides.

What kind of clubs, meetings and work spaces - we seem to have a nice amount of space we are utilizing well. What do we already have? Also, management improvements should be addressed before and instead of paying out more money, efficiency costs less. Organizing makes for a smoother sailing.

As long as it benefits our community.

Facility expansion must support community amenities, not only CDD office space. We do not support removing the Creekside gym for any reason.

I think we need to really look at how much time and space is needed for the monthly meetings.

The Grand Haven is underutilized.

Croquet courts were added, servicing a minority of residents.

Definitely!

i think it is pretty darn good now

No further expansion is needed.

Use the newsletter to identify the needs of each requested group on the existing amenities

We have not lived here long enough to be able to answer this question properly. If expanding the facilities is cost-effective, our answer would be yes.

It would depend on the purpose of these clubs and meeting spaces. We already have two facilities in Grand Haven, and no facilities in Wild Oaks.

With younger people moving in, I think down the road we will have accommodate them.

Do not take the gym out of the North center for office space.

This is an unnecessary expense that will be used by a very small percentage of resident.

Too costly and the maintenance and insurance would be too high.

Clubs, meetings - no. But see my suggestions in the first question

I agree that a bigger meeting room is needed for residents who attend the Architectural Design meetings.

This would not necessarily require additional expenditure if we properly schedule the existing facilities. When those facilities are full, we can address new facilities.

If necessary. This is, after all, long range planning.

I think there are plenty of places to meet up in our neighborhood and many more options close but off-site.

Not workspaces! Not private or outside clubs or meetings Only more space all GH residents can use such as exercise facilities; Not more croquet money - that small group has enough (or too much)

A short term parking area, not to exceed two weeks, for recreational vehicles owned by visitors. Reservations required.

## Comments for 'Do you support expanding our facilities to accommodate more clubs, meetings and workspaces?'

Maybe, but not more work space. I would like to see a covered open air space where exercise classes could be held, and perhaps some music in the evenings, etc. We live in the warmth of Florida and do not need to do so many things inside (I say, looking forward to coming cool weather). Also would like more shady areas near the pools.

When need identified, then reconsider.

Unless your talking about expanding gyms which I have previously addressed. No further meeting rooms are needed from my prospective. Not sure about work areas.

We do not need more areas for clubs, meetings, and especially more workspaces. This should be a data driven item, before it is put on a survey. Not sure why we need more facilities for workspaces. Let's not create a bunch of little rooms, but rather areas for gathering that can be leverage for large gatherings too.

Would like to see more workshops and presentations. Even if they are from commercial vendors. Not sure it requires "expanding facilities". Would like to see an annual or bi-annual community-wide yard sale.

At this point the facilities appear to be adequate. The reservation system seems to work and the facilities are being used in an efficient manner. That is, they are not empty the majority of the time.

I don't think we should lessen the spaces we use for indoor activities in order to provide more office spaces. Indoor activities often get bumped because of meetings, special events, etc. Perhaps a separate building (or add on space for offices, meetings, special events would be appropriate as long as it doesn't eat up any existing outdoor activity spaces. Such a building would then allow for more access to slots for indoor activities without disruptions and cancelled classes.

Is there a demonstrated need for additional space? Are the clubs, etc. willing to subsidize the investment in additional space that is for their benefit? Are we willing to open up our "expanded" facilities to attract Palm Cost community activities that will help offset the cost of added facilities?

Not sure there is a demand.

they seem empty most of the time.

Taking away the gym at Creekside to allow for office space is not a good plan ... most of the time offices are empty. Adding on to the existing facility may be a solution, but WFH (remote) is always a good solution.

This would really require justification!